

RETURN FORM

Name : First name : Email address :
Telephone number : *Customer no. : Invoice number :

* Mandatory fields

Product(s)	Qty(s)	Reason(s) for return no.

1. Article arrived too late; 2. Wrong article received; 3. Different from the image on the site; 4. Article does not suit me; 5. Other (please specify):
.....

If defective, describe the problem :

HOW TO RETURN MY ITEMS?

1. Print and fill in the form, then put it in the parcel
2. Send the package to the following address:

Lyophilise & Co
Pôle Course au Large
6 bis rue du Sous-Marin Vénus
56 100 Lorient, France

3. I would like to obtain :

- ☐ A refund of the product(s) :
☐ A product exchange :

For more information, you can contact us at **+33 (0)2.97.87.23.73** or by email at **team@lyophilise.com**.

To note : You have the right to withdraw from this contract within 14 days. The withdrawal period expires 14 days after the day on which you or a third party other than the carrier and designated by you takes physical possession of the last item.

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